



New Mexico
Courts

Arlene Baca <abaca@nmcourts.gov>

JID University - File & Serve Review Tool Status Update 9

1 message

Laura Orchard <lorchard@nmcourts.gov>

Mon, Jan 24, 2022 at 11:09 AM

Reply-To: lorchard@nmcourts.gov

Bcc: nmcourts-grp@nmcourts.gov



All File & Serve Users,

Below is a list of newly fixed issues, bugs, and new development installed in New Mexico's Production File & Serve Review Tool application on 1/20/2022, plus one new update to the HTML5 Filer Tool.

Please continue to send your issues to support@nmcourts.gov so we can work with you and Tyler Technologies to resolve them.

Review Tool Status Update - #9

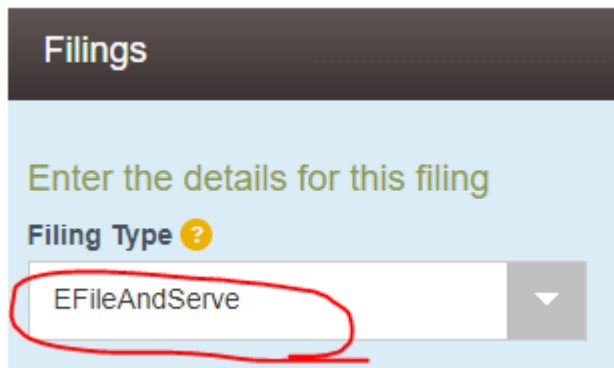
What's been fixed?

1. **Annotation Tools:** For visibility, annotation tools will now be highlighted when they are selected, and can now be toggled off by clicking the annotation icon a second time like in the Silverlight application, or by pressing the "esc" key
2. **Manual Stamp Improvements:**
 - a. Manual stamps will only apply once for each place they are added to a document
 - b. Stamps will no longer continue to be active from one envelope to the next. If a clerk ends review with a stamp selected in the right side stamp panel, the stamp will release on end review as it did with the Silverlight application
 - c. Stamps and annotations are now mutually exclusive. Clicking a stamp in the stamp panel will deselect the selected annotation type and vice versa
3. **Parties:** Parties should now display in the correct display order, where required party types show first in the order they are configured, and then non-required parties
4. **Password Reset:** Users now have the ability to reset their password under the Profile section on their account

What's still broken?

1. **Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
2. **Courtesy Copy.** The courtesy copy field is not developed yet
3. **Court Admin.** Cannot modify users, add new users, add new attorneys, add a payment account, modify the firm information, or reset a user's password (Tyler will do this for NM for now)
4. **Documents.** Hyperlinks to the file stamped copy in the Review Tool and the e-notification are not working. Filers can see their file stamped copy via their Accepted folder, court user can use the "OFS Website – Filing Search" access to envelope details or Odyssey
5. **Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
6. **Manual Stamp Resizing:** resized stamps do not maintain their new size when transmitted to Odyssey
7. **Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool

An additional update in the HTML5 Filer tool is that the Filing Type now defaults to EFileAndServe:



The screenshot shows a web interface for filing. At the top, there is a dark header with the word "Filings" in white. Below this is a light blue section with the text "Enter the details for this filing" in green. Underneath, the label "Filing Type" is followed by a yellow question mark icon. A dropdown menu is open, showing "EFileAndServe" as the selected option, which is circled in red. A grey arrow icon is visible on the right side of the dropdown menu.

Laura Orchard

IT Project Manager
AOC Judicial Information Division
(505) 946-8063
2905 Rodeo Park Drive East, Bldg 5
Santa Fe, NM 87505

--

This email was sent to the entire judiciary. Please DO NOT use REPLY-ALL to reply to this email. This could cause unneeded spam to all court employees. Thank you.