



New Mexico
Courts

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JID University - File & Serve Review Tool Status Update 8

1 message

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Tue, Jan 18, 2022 at 2:39 PM



All File & Serve Users,

Below is a list of newly fixed issues, bugs, and new development installed in New Mexico's Production File & Serve Review Tool application since January 6, 2022.

Please see the attached details regarding #6 - Multiple Filings Action.

Continue to send us your issues to support@nmcourts.gov so we can work with you and Tyler Technologies to resolve them.

Review Tool Status Update - #8

What's been fixed?

- 1. Annotations:** Manually added text boxes should no longer shift locations after saving through actions like acceptance, forwarding, or ending review
- 2. Column Resizing:** As users deselect columns from the review queue, the columns displaying will resize themselves to fill the space on the screen
- 3. Court Admin:** Setting or changing a user's role will now be saved to the user's account
- 4. Docket Date Behavior:** Several fixes were applied on the correct docket date display, respecting the updated docket date, and removing the six-hour rollback that was being experienced by some users
- 5. Manual Stamp Improvements:** After applying a stamp, the cursor now turns into a pointer so the stamp can be moved immediately and prevents another stamp from being placed on top of the first stamp. Users still need to deselect the stamp selection to stop applying stamps with each click
- 6. Multiple Filings Action:** New development has been delivered on the specific behavior when accepting/returning multiple filings at one time within an envelope – **SEE ATTACHED DETAILS**
- 7. Remove Attorney:** Attempting to remove an attorney from a party that has been verified should no longer generate an error message

What's still broken?

1. **Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
2. **Courtesy Copy.** The courtesy copy field is not developed yet
3. **Court Admin.** Cannot modify users, add new users, add new attorneys, add a payment account, modify the firm information, or reset a user's password (Tyler will do this for NM for now)
4. **Documents.** Hyperlinks to the file stamped copy in the Review Tool and the e-notification are not working. Filers can see their file stamped copy via their Accepted folder, court user can use the "OFS Website – Filing Search" access to envelope details or Odyssey
5. **Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
6. **Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool

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 **Accept-Return Multiple Filings.pdf**
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