



New Mexico
Courts

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JID University - F&S Review Tool Status Update 6

1 message

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Wed, Dec 15, 2021 at 2:18 PM



All File & Serve Users,

Below is a list of newly fixed issues, bugs, and new development installed in New Mexico's Production File & Serve Review Tool application since December 3. Of particular interest to court clerks statewide is item 7 for printing the submitted document from within the reviewer application!

Continue to send us your issues to support@nmcourts.gov so we can work with you and Tyler Technologies to resolve them.

Review Tool Status Update - #6

What's been fixed?

1. **Display of Filing Description and Document Description:** The data fields for these now have a multi-line component in order to see the full text of long descriptions
2. **End Review on an Errored Filing:** When the End Review button is selected on an errored filing, the filing will no longer automatically start processing again
3. **Filing Code:** When a filing code has been changed by the reviewer, the new code will display after the changes are saved
4. **Layered Image Stamps:** Image stamps, when layered on top of each other, are committed in the order the clerk applied them as long as they are not moved and the clerk does not End Review
5. **Manual Stamps:** The size, font, and color they are configured to have in the system will be correctly applied
6. **Party Types:** The required party types in the dropdown will display, but disallow clerks to add new parties of that party type on cases when the party type is configured to prevent users from adding additional instances of the party type
7. **Print Original Document:** Equivalent to Silverlight, there is now an "Original" hyperlink at the top of the screen during review, allowing the clerk to download and print (or just view) the filed document currently displayed on the screen
8. **Service Contacts:** Service contacts and their email addresses are displayed in read-only view in the Review Queue, Review History, and Envelope Lookup by clicking on the three ellipses and

selecting Service Contacts. They are also displayed in the Env breadcrumb while reviewing an envelope

9. Stamp Usability: Multi- line manual stamps will now be automatically grouped together when they are placed on documents and can be grouped or ungrouped by the clerk. Grouped stamps are moved by selecting the first line (if any other line is selected, only that line will move)

What's still broken?

- 1. Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
- 2. Courtesy Copy.** The courtesy copy field is not developed yet
- 3. Court Admin.** Cannot modify users, add new users, add new attorneys, add a payment account, modify the firm information, or reset a user's password (Tyler will do this for NM for now)
- 5. Documents.** Hyperlinks to the file stamped copy in the Review Tool and the e-notification are not working. Filers can see their file stamped copy via their Accepted folder, court user can use the "OFS Website – Filing Search" access to envelope details or Odyssey
- 7. Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
- 8. Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool
- 10. Reject = Return.** The language throughout F&S is inconsistent and should be "Return"
- 11. Review Queue Display.** Review Queue columns are not expandable

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