



New Mexico
Courts

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JID University - File & Serve Review Tool Status Update 13

1 message

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Mon, Mar 7, 2022 at 11:38 AM

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All file & Serve Users,

Below is a list of newly fixed issues, bugs, and new development installed in New Mexico's Production File & Serve Review Tool application as of March 3, 2022.

Please continue to send your issues to support@nmcourts.gov so we can work with you and Tyler Technologies to resolve them.

Review Tool Status Update - #13**What's been fixed?****1. Annotation Text Tool:**

- a. Using the Enter key will add a carriage return instead of a box icon
- b. Bounding box around text is now set at maximum to ensure all parts of the text can be seen

2. Court Admin Tools:

- a. Users must now click Save or Exit to get out of the Court Admin edit mode instead of clicking outside of the current screen they are working in
- b. The parent node location can now be selected on its own without having a child node selected - this means the Court Admin **MUST** select the child nodes for their users

3. File Stamped Document Link: Links to transmitted documents from Envelope Lookup in the Review History and Envelope Lookup screens will now correctly download and allow clerks to see the document as expected**What's still broken? (no changes to this list to date)**

- 1. Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
- 2. Courtesy Copy.** The courtesy copy field is not developed yet
- 3. Court Admin.** Court Admins cannot add a payment account or modify the firm information
- 4. Documents.** Hyperlinks to the file stamped copy in the e-notification are not working. Filers can see their file stamped copy via their Accepted folder
- 5. Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
- 7. Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool

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