



**New Mexico  
Courts**

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## **JID University - File & Serve Review Tool Status Update 12**

1 message

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Thu, Feb 24, 2022 at 9:50 AM



**All file & Serve Users,**

**Below is a list of newly fixed issues, bugs, and new development installed in New Mexico's Production File & Serve Review Tool application as of today.**

**Please continue to send your issues to [support@nmcourts.gov](mailto:support@nmcourts.gov) so we can work with you and Tyler Technologies to resolve them.**

**Review Tool Status Update - #12****What's been fixed?**

1. **Annotation Tools and Stamps:** Clerks who do not have the right to add stamps, highlights, lines, text, or rotate pages will no longer see these options while reviewing envelopes
2. **Case Types:** Case types will now only display those that are available based on location, case category, and initial filing
3. **Court Admin Tools:**
  - a. Clicking cancel while editing locations for user roles will no longer cause all check boxes to be unchecked
  - b. Court Admins can now add roles to their users and have them save as expected
4. **Date of Birth:** Users will receive an "Invalid Date" error for any dates entered that are older than 1800
5. **Multi Accept Feature:** Filings whose codes are configured to not transmit to Odyssey will not show up in the list of filings when using the multi accept feature
6. **Rights to Screens by Role:**
  - a. Review Queue – Reviewer role
  - b. Review History – Reviewer, Court Admin roles
  - c. Envelope Lookup – Reviewer, Court Admin roles  
(TCAAs using HTML5 Filer Tool have the Filer and Reviewer role and can perform the envelope lookup from the filer application)
7. **Service Contacts:**
  - a. All service contacts show as related to the correct party during review
  - b. Can now manage service contacts on case
  - c. Development allows the removal of service contacts from cases
  - d. Long names on service contacts no longer overlap the next party in the list
  - e. Sort order issues have been corrected
8. **View/Save/Print Submitted Document:** The link shown in the review tool that allows clerks to download the filer's original document has been changed from "Original" to "Download"

**What's still broken? (no changes to this list to date)**

1. **Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
2. **Courtesy Copy.** The courtesy copy field is not developed yet
3. **Court Admin.** Court Admins cannot add a payment account or modify the firm information
4. **Documents.** Hyperlinks to the file stamped copy in the Review Tool and the e-notification are not working. Filers can see their file stamped copy via their Accepted folder, court user can use the "OFS Website – Filing Search" access to envelope details or Odyssey
5. **Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
6. **Manual Stamp Resizing:** resized stamps do not maintain their new size when transmitted to Odyssey
7. **Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool

Laura Orchard

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