



New Mexico
Courts

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JID University - File & Serve Review Tool Status Update 11

1 message

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Mon, Feb 7, 2022 at 4:36 PM



All file & Serve Users,

Below is a list of newly fixed issues, bugs, and new development installed in New Mexico's Production File & Serve Review Tool application as of today.

Please continue to send your issues to support@nmcourts.gov so we can work with you and Tyler Technologies to resolve them.

Review Tool Status Update - #11

What's been fixed?

1. **Case Types for Initial Filings:** The correct case types now display for the clerk's location when reviewing initial envelopes
2. **Copied Envelope:** The original envelope information panel now has a scroll bar to see all the necessary information from the original envelope
3. **Court Admin:** Clerks with Court Admin rights can now manage users and attorneys in their firm
4. **Display:** The case number, envelope number, and submit date now display at the top left of envelope display screen
5. **Document Description:** Like Silverlight, the document description will not change if the reviewer changes the filing code while reviewing. It will retain the document description that defaulted from the file name, or it will retain what was typed in by the filer
6. **Forwarding Process Notes:**
 - a. Process Notes set to "My organization" will only be visible to users in the creator's firm who have access to review that envelope
 - b. Process Notes set to "All" will be available to all users in the system, regardless of firm, who have access to review that envelope
 - c. The extra Save Note button has been removed from the Process Note panel
7. **Locations:** Clerks will now only see the locations in their Location filter where they have rights

What's still broken?

1. **Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
2. **Courtesy Copy.** The courtesy copy field is not developed yet
3. **Court Admin.** Court Admins cannot add a payment account or modify the firm information
4. **Documents.** Hyperlinks to the file stamped copy in the Review Tool and the e-notification are not working. Filers can see their file stamped copy via their Accepted folder, court user can use the "OFS Website – Filing Search" access to envelope details or Odyssey
5. **Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
6. **Manual Stamp Resizing:** resized stamps do not maintain their new size when transmitted to Odyssey
7. **Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool

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