



New Mexico
Courts

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JID University - File & Serve Review Tool Status Update 10

1 message

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All file & Serve Users,

Below is a list of newly fixed issues, bugs, and new development installed in New Mexico's Production File & Serve Review Tool application as of today.

Of importance to clerks is item 5 that indicates users can now return multiple filings in a single envelope, so please reprocess those envelopes that prevented this action.

Please continue to send your issues to support@nmcourts.gov so we can work with you and Tyler Technologies to resolve them.

Review Tool Status Update - #10

What's been fixed?

1. **Filters in the Review Queue:**
 - a. Filters for review queues, filing codes, case types, and locations have been expanded to show more information, allowing clerks to see full names as needed
 - b. New filter badges have been added to the top of the screen to display the filters that the clerk has applied
 - c. The Envelope number and Case number filter fields have been adjusted to be always expanded to remove an extra click when a clerk wants to search for a specific case number or envelope number in the review queue
2. **Font:** The Arial font will now process correctly upon transmission to Odyssey
3. **Manual Image stamps:** Image stamps now render correctly in the Review App as well as persisting upon transmission to Odyssey
4. **Parties:** the Add New Party link will be available for both initial and subsequent filings
5. **Return Multiple Filings:** Users can now return envelopes with multiple filings in them whether or not the filings were reviewed over multiple sessions
6. **Save/Next button:** Users will only see the "Save" button when viewing the last filing or the last party in the envelope (instead of "Save/Next"). Clicking Save will return the user to the list of

filings or parties

What's still broken?

- 1. Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
- 2. Courtesy Copy.** The courtesy copy field is not developed yet
- 3. Court Admin.** Cannot modify users, add new users, add new attorneys, add a payment account, modify the firm information, or reset a user's password (Tyler will do this for NM for now)
- 4. Documents.** Hyperlinks to the file stamped copy in the Review Tool and the e-notification are not working. Filers can see their file stamped copy via their Accepted folder, court user can use the "OFS Website – Filing Search" access to envelope details or Odyssey
- 5. Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
- 6. Manual Stamp Resizing:** resized stamps do not maintain their new size when transmitted to Odyssey
- 7. Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool

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