



New Mexico Courts

Arlene Baca <abaca@nmcourts.gov>

JID University - F&S Review Tool Status Update

1 message

Laura Orchard <lorchard@nmcourts.gov>
To: "Laura M. Orchard" <lorchard@nmcourts.gov>
Bcc: nmcourts-grp@nmcourts.gov

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File & Serve Users,

As you saw (or will see) during training, the Review Tool is a moving target, with development being delivered from Tyler Technologies as we speak. It's a challenge to keep up with what works and what doesn't - all while aiming for a "must use" date of Tuesday, October 12.

We will begin providing status updates like the one below as we learn of newly fixed issues, bugs, or new development that has been installed in New Mexico's Production File & Serve.

Thank you for submitting any new issues you uncover to support@nmcourts.gov!

Review Tool Status Update - #1

What's been fixed?

- 1. Appellate Fields.** Court of Appeals and Supreme Court envelopes no longer have two required fields to completed before you can review the envelope
- 2. Font Size.** Default font size is 12pt, per Supreme Court Rule 1-100
- 3. Receipted Filing.** Users can now receipt filings
- 4. Signatures and Seals.** Image stamps can be moved or deleted after being applied (but not text stamps, yet)

What's still broken?

- 1. Add Service Contact.** If local procedure is to add a government agency as a service contact, this feature has not been developed yet
- 2. Copy Docket Date.** Not holding the copied docket date on a re-submitted envelope
- 3. Courtesy Copy.** The courtesy copy field is not developed yet
- 4. Court Admin.** Cannot modify users, add new users, add new attorneys, add a payment account, modify the firm information, or reset a user's password

5. **DOB Field Error.** The DOB must be xx/xx/xxxx or you cannot proceed, but there is no error message or visual hint
6. **Document Description.** A modified document description does not save
7. **Documents.** Hyperlinks to the file stamped copy ("Court Copy" in HTML5 and "Transmitted" in the Review Tool) are throwing errors, but the filed stamped copy does transmit to Odyssey
8. **Envelope Display.** All parts of the screen must load before the envelope can be worked
9. **Export.** Cannot export results on any page of the Review Tool
10. **Judge Name.** The Judge name is not populating the Judge column in the Review Queue
11. **Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
12. **Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool.
13. **Print.** Cannot print the document during review.
14. **Reject = Return.** The language throughout F&S is inconsistent and should be "Return"
15. **Review Queue Display.** Review Queue columns are not expandable
16. **Rotate.** The rotate document tool has not been developed yet
17. **Service Contact Display.** The email of the service contacts is not displayed in the Serve breadcrumb area or the envelope details
18. **Service Contacts Display.** The Service Contact section of the envelope details has not been developed yet
19. **Signatures and Seals.** Image stamps (signatures and seals) for some staff are showing "no image found"
20. **Stamps.** Image stamps that are resized or repositioned do not hold their new orientation or size
21. **Stamps.** Text stamps are "burned in" if you End Review and then you cannot manipulate them if you enter the envelope later
22. **Stamps.** Text stamps land in the center of the document instead of where your cursor is (this will not be fixed by Tyler)
23. **Text Tool.** Text entries, font size, and placement are not holding upon Accept