



New Mexico Courts

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JID University - F&S REview Tool Status Update #2

1 message

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File & Serve Users,

The development of the Review Tool is a moving target, with features and fixes being delivered on nearly a daily basis from Tyler Technologies. This is status update #2.

Below is an updated list of newly fixed issues, bugs, or new development that has been installed in New Mexico's Production File & Serve environment, as well as those issues that are yet to be resolved.

Thank you for submitting any new issues you uncover to support@nmcourts.gov!

Review Tool Status Update - #2

What's been fixed?

1. **Font Size.** Default font size is 12pt, per Supreme Court Rule 1-100
2. **Receipted Filing.** Users can now receipt filings
3. **Signatures and Seals.** Image stamps can be moved or deleted after being applied (but not text stamps, yet)
4. **View Envelope Details.** From the Review Tool use the waffle icon to go to "[OFS Website – Filing Search](#)" to search for the case number or envelope number
5. **Document Description.** Edits made to the document description field now save and transmit to Odyssey.
6. **Judge Name Column.** The assigned judge name now displays in the Judge column in the Review Queue display for subsequent filings.

What's still broken?

1. **Appellate Fields.** Initial filings at the Court of Appeals and the Supreme Court have two required fields that have to have an entry before the envelope can be reviewed
2. **Copy Docket Date.** Not holding the copied docket date on a re-submitted envelope
3. **Courtesy Copy.** The courtesy copy field is not developed yet

4. **Court Admin.** Cannot modify users, add new users, add new attorneys, add a payment account, modify the firm information, or reset a user's password (Tyler will do this for NM for now)
5. **DOB Field Error.** The DOB must be xx/xx/xxxx or you cannot proceed, but there is no error message or visual hint
6. **Documents.** Hyperlinks to the file stamped copy in the Review Tool and the notification are not working. Filer can see their file stamped copy via their Accepted folder, court user can use the "OFS Website – Filing Search" access to envelope details or Odyssey.
7. **Envelope Display.** All parts of the screen must load before the envelope can be worked
8. **Export.** Cannot export results on any page of the Review Tool
9. **Manual Case Number.** On initial filings the field to enter a manual case number is displayed on the Accept Comments fly out window and should not be there
10. **Personally Identifying Information.** The fields for PII in HTML5 do not match the fields in the Review Tool.
11. **Print.** Cannot print the document during review (workaround is taking a screen shot to print)
12. **Reject = Return.** The language throughout F&S is inconsistent and should be "Return"
13. **Review Queue Display.** Review Queue columns are not expandable
14. **Rotate.** The rotate document tool has not been developed yet
15. **Service Contact Display.** The email of the service contacts is not displayed in the Serve breadcrumb area or the envelope details
16. **Service Contacts Display.** The Service Contact section of the envelope details has not been developed yet (use the HTML5 filing search option from #5 in the green section above)
17. **Signatures and Seals.** Image stamps (signatures and seals) for some staff are showing "no image found" (this is being resolved user account by user account)
18. **Stamps.** Image stamps that are resized or repositioned do not hold their new orientation or size
19. **Stamps.** Text stamps are "burned in" if you End Review and then you cannot manipulate them if you enter the envelope later
20. **Stamps.** Text stamps land in the center of the document instead of where your cursor is (this will not be fixed by Tyler)
21. **Text Tool.** Text entries, font size, and placement are not holding upon Accept

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